

Navy Federal Product Portal

Frequently Asked Questions

HOW NAVY FEDERAL PRODUCT PORTAL WORKS?

What is Navy Federal Product Portal?

It is an online channel to view **GO REWARDS**, *cashRewards*, *nRewards*, Flagship Rewards and Platinum card benefits, offers and services. It will be a one-stop shop to access travel and lifestyle benefits, concierge, events, merchant deals, services and more! You can access the website through your mobile phone or tablet.*

CUSTOMER SERVICE

What happens if my card is lost or stolen?

If your Visa card is lost or stolen, first call Navy Federal at the phone number provided in your **GO REWARDS**, *cashRewards*, *nRewards*, Flagship Rewards or Platinum card agreement or your card account monthly statement.

If you do not have your **GO REWARDS**, *cashRewards*, *nRewards*, Flagship Rewards or Platinum agreement or a card account monthly statement, call (800) VISA-911 to report the loss or theft. Once Navy Federal provides you a replacement Visa card, your benefit will automatically be transferred to the new card, even if your replacement card has a different card number.

How can I get additional information about Navy Federal Product Portal?

Please call this number to get more information:

From the US or Canada, dial 1-888-842-6328. From international locations, dial collect at 1-703-255-8837.

How do I access my rewards?

It's easy to view and redeem rewards earned on your Navy Federal rewards card. For step-by-step instructions, visit our [website](#).

[Disclosure]

*Message and data rates may apply. [Terms and Conditions](#) are available.